

Memorandum



Long Island Rail Road

Date: April 10, 2020
To: LIRR Employees
From: Mary L. Centauro, Senior Director Human Resources
Subject: **COVID-19 Hotline Update**

Employees with Coronavirus questions and concerns should contact the **MTA COVID-19 Hotline** at **(646) 252-1010**. The Hotline has been reinforced with upgraded system processing and additional agents to answer calls.

Please call only the Hotline to report an initial concern or an update such as symptoms, possible exposure, or a test result. A call to the Hotline may initiate a call back from an MTA OHS clinician; these calls may come from a variety of phone numbers. If you are awaiting a return call from OHS, please be sure to answer calls from unknown numbers.

Effective today, April 10, 2020, unless returning a call to an OHS clinician at a specific phone number provided by them, no number other than the Hotline should be called.

cc: P. Eng
J. Mehm