



Metropolitan Transportation Authority

State of New York

Date March 31, 2022

To Anthony Simon, General Chairperson, SMART TD
Nicholas Peluso, National Representative, TCU
Michael Sullivan, General Chairperson, BRS
Kevin Sexton, General Chairperson, BLE&T
John McCloskey, General Chairperson, SMART Mechanical
Michael Miele, General Chairperson, SMART YM
Andrew Sandberg, General Chairperson, IAM
Robert Santos, General Chairperson, IRSA
Michael Pistone, General Chairperson, NCFO SEIU

From Janno Lieber, Chairman and CEO

Re Kronos Issues

Thank you for your joint letter dated March 23, 2022, regarding the continued challenges related to the Kronos UKG ransomware attack that occurred on December 10, 2021.

I am acutely aware of the impact that this senseless and illegal attack on our payroll/timekeeping system has had on your members and our employees. As you have acknowledged in your letter, the MTA meets with LIRR labor leaders weekly to provide real-time updates on the progress and challenges with restoring the system and commencing reconciliation of back-pay.

However, it is my understanding that where feasible and appropriate, the MTA has incorporated many suggestions and recommendations of our labor partners. Once such example is that we reached an agreement with the TCU to recruit their members that have payroll experience to assist with the reconciliation process to accelerate retroactive pay.

It is my understanding that we are presently hoping to conclude a similar agreement with IRSA.

Regrettably, some of your other requests/recommendations (such as returning to prior timekeeping processes) were not pursued because this would require our extremely limited timekeeping/payroll personnel to revive a defunct system, rather than continuing to work on thousands of legitimate claims your members have concerning their outstanding pay issues.

Finally, as your letter indicates, I made a commitment not only to the state Senate, but to

each labor union leader, that I would meet with labor to discuss what can be done improve our timekeeping system.

My office will be reaching out to you promptly with a proposed date for next week. I look forward to meeting with you to discuss your issues and concerns.